



Charter of the Greeters of the Lyon Metropolitan Area

The Lyon Metropolitan Area Tourist and Convention Office aims to offer a different kind of welcome — warm, voluntary, and human — based on free access and cultural exchange. It is in this spirit that the Lyon Metropolitan Area Greeters network was created: passionate local residents who share their city in a different way, off the beaten track.

1. Who are the Greeters?

Greeters are residents of Lyon or its surrounding areas, in love with their city, open to other cultures, of all ages and backgrounds. They volunteer to share some of their free time to accompany visitors to places that matter to them, away from traditional tourist routes.

The experience takes place off the beaten path — it is *not* a guided heritage tour. Walk themes can vary (neighbourhood life, markets, urban strolls, etc.) and serve as a starting point for genuine encounters.

Conditions to become a Greeter:

- Be over 18 (or accompanied if underage)
- Be available at least half a day per month
- Be open, sociable, and enjoy human interaction
- Speaking a foreign language is a plus, but not required


2. Who are the visitors?

Visitors can be:

- Families, couples, groups of friends
- Solo travellers, whether on holiday, visiting for leisure, or on a business trip

 Each walk is limited to 6 people maximum, with at least one adult present.

3. Making contact

 Due to the growing number of requests, the first meeting proposals may sometimes only be sent a few days before the desired date. Despite our best efforts, a Greeter's availability cannot always be guaranteed within the requested timeframe.

The Greeter receives the essential information before the meeting, and a clear, accessible meeting point is set.

4. How the walk unfolds

- Each walk is unique and personalised, depending on mutual interests, the weather, and shared ideas
- It lasts about 2 hours and may be extended if both parties agree
- The Greeter may come alone or accompanied (for example, with their family if the visitor is also travelling with family)
- Everyone covers their own expenses (coffee, transport tickets, etc.)
- The walk is entirely free — no tips or payment are accepted
- If the rules are not respected (unjustified lateness, inappropriate behaviour, etc.), the Greeter is free to cancel the meeting

Important:

A walk with a Greeter is a moment of meeting, cultural exchange, and discovery through the eyes of a local. It is not a substitute for a traditional guided tour. Any request with a primarily historical or heritage focus should be handled by professional tour guides from the Tourist Office.

For such visits, please see our offers:

- ✓ Individual guided tours: <https://boutique.visiterlyon.com/visites-guidees.html>
- ✓ Group guided tours: <https://groupes.visiterlyon.com/>

5. Responsibilities

The Visitor acknowledges that the meeting is free and voluntary and agrees to respect this spirit. Neither the Tourist Office nor the Greeter can be held responsible for any incident not directly related to their organisation.

This charter aims to preserve the original, friendly spirit of the Lyon Metropolitan Area Greeters network, based on sharing, simplicity, and mutual enrichment.